

# ENGAGE CONNECT THRIVE

Harnessing the Power of Culture

**ANNUAL CONFERENCE 2023**  
Friday 10<sup>th</sup> November • Celtic Manor, Newport

HEADLINE SPONSORS



# Agenda

## THURSDAY 9<sup>TH</sup> NOVEMBER 2023

- 19.30** Pre-conference networking dinner  
Meet up with fellow LawNet members for a networking dinner ahead of the main event  
*Twenty Ten Clubhouse, Celtic Manor Resort*

## FRIDAY 10<sup>TH</sup> NOVEMBER 2023

- 09.00 - 09:45** Registration, Exhibition, Networking & Refreshments

- 09:45 - 10.15** Welcome and Introduction  
*Chris Marston, LawNet*

- 10.15 - 11.15** **The Compassionate Leader's Edge: unlocking deep engagement and elevating performance**
- The power of compassionate leadership in gaining commitment
  - Tapping into people's inner motivations to align and inspire
  - How a leader's mindset is infectious, so chose positivity
  - The need to "shut up"!
- Manley Hopkinson*

- 11.15 - 12.00** Networking, Exhibition & Refreshments

- 12.00 - 13.00** **Galvanising a multigenerational workforce: paradigms of work & leadership**
- Developing greater empathy and understanding of the generations in your workforce
  - Impact of the resignation crisis and what loyalty means now
  - Engaging young talent and resolving generational differences
  - Using positive psychology to adapt and connect
- Adam Kingl*

- 13.00 - 13.15** **LawNet Annual General Meeting**

- 13.00 - 14.30** **Lunch, Networking & Exhibition**

- 14.30 - 15.30** **Networking Discussion Groups**

- 15.30 - 16.00** **Networking, Exhibition & Refreshments**

- 16.00 - 17.00** **Making the new world of work actually work: why culture matters**
- An interactive exploration of the key drivers of change in the world of work, related to your firms
  - The winning strategies for competing with giant corporates, improving recruitment outcomes, and retaining your best people
  - Why culture and cohesion matter: better outcomes for your teams = better outcomes for your clients
- Christine Armstrong*

- 17.00 - 17.15** **Close of Conference**  
*Derek Rodgers, LawNet Chair*

- 19.30** **Champagne Reception**

- 20.00** **Conference Dinner (Black Tie)**

- 22.00** **LawNet Awards Ceremony 2023**



## Pre-conference networking dinner

Thursday 9th November

### NEW LOCATION

If you're travelling to Celtic Manor the evening before the conference, why not join other LawNet members for a pre-conference networking dinner.

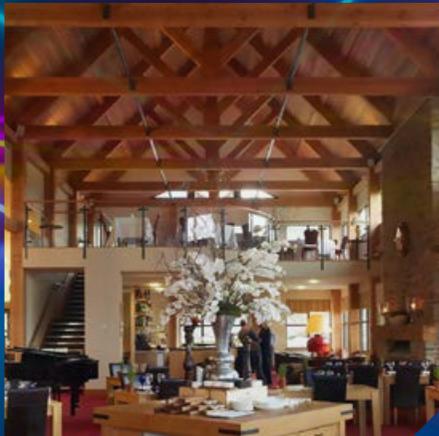
This year we'll be taking over the prestigious Twenty Ten Clubhouse for the evening and the luxuriously relaxed setting will make for a memorable start to the conference.

So join the early bird Thursday evening event and you'll enjoy an informal dining experience and the opportunity to meet other delegates the night before the main event.

**Cost: £44 + VAT**

**Times:** Timing to be arranged to accommodate staggered delegate arrival times.

*NB: Places at dinner allocated on a first come first served basis*



## KEYNOTE SPEAKERS



### Manley Hopkinson

**Manley Hopkinson is an Inspirational Keynote Speaker**, Author, Senior Leader, Facilitator, Adventurer, Mentor, Founder & Director of The Compassionate Leadership Academy, and one of the original voices of compassionate leadership, with his book on the topic first published in 2014 (2nd edition August 2022). He is an active member of the Forbes Council, a Fellow of the Royal Geographical Society and the Royal Society of Arts, Manufactures and Commerce - a global network of change-makers enabling people, places and the planet to flourish in harmony.

Schooled on leadership through a mix of practical and academic, as an Officer in the Royal Navy and the Royal Hong Kong Police, a skipper in the BT Global Challenge, the world's toughest yacht race, and in the winning team skiing to the Magnetic North Pole. For 22 years, Manley has worked with an extraordinary range of organisations across the world, bringing the power of compassionate leadership to create long-term commitment and so delivering sustainable high performance. Over the last 12 years Manley has held accountable leadership roles as the Director of People & Performance with a number of businesses.



### Adam Kingl

**Adam is Executive Director of Thought Leadership** for London Business School Executive Education. He sits on the School's Management Committee, Executive Education Board, and is responsible for bringing cutting edge thinking in many formats to a practitioner audience. He is also an Associate of the Management Lab ([www.managementlab.org](http://www.managementlab.org)) and Saatchi & Saatchi. Previously, Adam was Executive Director of Learning Solutions at London Business School.

He has consulted, designed and taught courses in areas including generational paradigms of work and leadership, unleashing personal and team creativity, strategic innovation, management innovation, organisational culture, high performing teams, fulfilling organisational purpose, and leadership. He has worked with a diverse range of organisations including the BBC, De Beers, Disney, Ericsson, Pixar, Tesco and Zurich.

Adam has spoken at conferences including the Global Leadership Summit, HR Directors Business Summit, Strategic HR Network Leadership and Talent Conference, HR Directors International Summit, HR Strategy Forum, CIPD Talent Engagement Conference, and events hosted by the Harvard Business School Alumni Club, Pfizer, Business International (Milan), HR Magazine, Tokyo MX TV, and TiE – the global entrepreneurs' network.



### Christine Armstrong

**Consistently ranked amongst the top speakers at events and conferences, Christine Armstrong** researches and presents emerging trends in the world of work. Recently named sixth out of the Top 50 Future of Work influencers in the world, she is a popular vlogger, acclaimed author, and renowned expert in communications and management.

Christine's one-off, interactive talks weave together real working experiences with hard data to create uniquely-relatable stories. She uses these to explore and explain cutting-edge research in leadership strategy, team cohesion and productivity.

Through her mix of science-backed evidence and self-deprecating humour, you will be educated and entertained, and empowered with practical takeaways to overcome the challenges of leadership.

# NETWORKING DISCUSSION GROUPS

All delegates will participate in **one small group discussion** during the conference. This will enable you to explore a specific issue, challenge or opportunity with others from across the network.

**There are 12 topics to choose from.** During the registration process you will be asked to nominate your first and second choice topics. Your assigned group will be displayed on the day in the LawNet Conference App.

ENGAGE		CONNECT		THRIVE	
1	<b>Exploring Environmental Initiatives for a Sustainable Future</b> Developing and implementing strategies to increase sustainability and reduce your carbon footprint.	5	<b>Navigating diverse employee expectations</b> Understanding and adapting to generational differences in your workplace.	9	<b>Creating and embedding the right culture</b> Growing employee engagement, collaboration, and a shared sense of purpose.
2	<b>Artificial Intelligence</b> Harnessing the potential of AI for the benefit of your employees and clients.	6	<b>Leadership styles &amp; behaviours</b> A discussion on how to develop your personal leadership style and behaviour to connect with your teams.	10	<b>Boosting productivity: working smarter not harder</b> Identifying steps to increase efficiency and deliver improved performance.
3	<b>Successful Recruitment</b> Adopting a strategic approach to recruitment.	7	<b>Fostering loyalty &amp; creating a sense of belonging</b> Building an engaged team committed to achieving the firm's objectives as well as their own.	11	<b>Nurturing and sustaining a client centric approach</b> Keeping the client at the heart of every business decision to build long term value.
4	<b>Embracing Diversity &amp; Inclusion</b> Maximising the benefits of new and existing career pathways for lawyers and others to enter and progress in your firm.	8	<b>Developing future leaders &amp; owners</b> Identifying and equipping the right people to be the next generation of leadership.	12	<b>Change management conversations</b> No theory – just sharing real-life experiences to identify learning, avoid pitfalls and enable successful change.

## Why attend?

### Inspirational leadership & strategy learning

The LawNet Conference is our flagship networking event each year and sees over 250 of our law firm leaders and future leaders, come together to learn from inspirational leadership and strategy thinking and share experiences with each other.

Not your ordinary legal conference, each year we develop content designed to challenge existing business thinking in firms and inspire members to make changes when they return to the office.

Step out of your comfort zone and engage in some thought-provoking learning to challenge the way things have always been done!

*Inspire to transform!*

## Who should attend?

This conference is aimed at your firm's business leaders and innovators. The highlight of the LawNet networking calendar, it is a must attend event for anyone interested or involved in the strategic development of your firm, including:

- Senior Leadership
- Finance & Practice Directors
- BD/Marketing Directors and Managers
- The LawNet Partner



## The Venue



Home of the 2010 Ryder Cup and host venue of the NATO Summit 2014, the five-star Celtic Manor Resort is set in more than 2,000 acres of panoramic parkland at the gateway to Wales.

With a 330-room luxury Resort Hotel, a large convention centre, three 18-hole championship golf courses, exceptional spa, state-of-the-art health club, fishing, adventure golf, treetop high ropes course and tennis courts, the Celtic Manor provides a complete experience for business, leisure and golf travellers.

For seven of the last eight years the Resort was voted the UK's Best Hotel at the Meetings and Incentive Travel (M&IT) Awards.

**The Celtic Manor Resort**  
**Coldra Woods, The Usk Valley**  
**Newport, South Wales**  
**NP18 1HQ**

[www.celtic-manor.com](http://www.celtic-manor.com)



## Golf, spa and leisure offers

A range of discounts are available for LawNet delegates looking to make the most of the world-class golf and spa facilities available at the Celtic Manor Resort, or to extend their stay.

Please see the separate flyer for more information about all the offers available and details of how to book.

## “ What previous conference attendees said... ”

“Another excellent, thought-provoking conference providing fresh and new ideas to drive our businesses forward.”

**Chris Dewey, Ward Gethin Archer**

“A very interesting conference which was extremely good value for money. Brilliant opportunities to network and knowledge share with like minded individuals. Will absolutely attend again.”

**Holly Bowditch, Wolferstans LLP**

“After my first LawNet conference, I now feel very much part of the LawNet family; the energy and support was phenomenal. It was evident that everyone was there for the same purpose, to engage, to share ideas, to socialize and to make firm trusted friendships. LawNet's organization of the event was slick and impressive. I am already looking forward to LawNet Conference 2023”

**Niamh Minihane, Gardner Leader LLP**

“I came away from this year's LawNet conference buzzing with positivity! The conference bubble gave me time to reflect on what our firm is doing well, how we might continue to improve and with reinforced belief that there are good people in the LawNet world who are generous with their time their time and willing to act as a trusted sounding board. Here's to 2023!”

**Jo Campbell, VWV**

“Every year the LawNet conference is not only thought provoking and informative (...my to do list and ideas board grows after each time...) but is very enjoyable. Top class key note speakers, informal and friendly atmosphere with like minded firms looking to evolve and move forward and the friendly LawNet team making it all run smoothly. Top that off with the stunning location and it is an event I always look forward to.”

**Richard Hill, Stepien Lake LLP**

“An outstanding event, brilliantly organised with engaging, insightful and thought provoking content. The opportunity to network with other members and suppliers was invaluable.”

**Laura Jones, FBC Manby Bowdler LLP**

“The best networking event which exists. The perfect opportunity to develop, strengthen and re-discover your network in a beautiful and well organised environment.”

**Andrew Spooner, Biscoes Solicitors**

“The LawNet conference was such an incredible event. The speakers were inspiring, every person I spoke to was friendly and supportive and the organisation of the day was superb. I feel very fortunate to have been able to attend at an early stage of my career and hope to attend many more!”

**Seema Gill, Howell-Jones LLP**

# Special thanks to the sponsors of the LawNet Conference 2023

## HEADLINE SPONSORS



## EVENT, EXHIBITORS & AWARD SPONSORS

The logo for Aldermont Group, featuring a blue triangle icon followed by the text "Aldermont Group" in a bold, black sans-serif font.	The logo for barbri SQE prep, featuring a blue musical note icon followed by the text "barbri SQE prep" in a black sans-serif font.	The logo for baskervilledrummond LLP, featuring a stylized orange and brown "b" icon followed by the text "baskervilledrummond LLP" in a black sans-serif font.	The logo for CASHROOM, featuring a blue square icon with a white "C" followed by the text "CASHROOM Specialist Accounting for Law Firms" in a blue sans-serif font.	The logo for conscious, featuring the word "conscious" in a bold, orange sans-serif font, with the tagline "brand, design & marketing for law firms" in a smaller black font below it.	The logo for consortium, featuring the word "consortium" in a black sans-serif font with a small red dot above the 'o', and the tagline "more than marketing" in a smaller black font below it.
The logo for DOCUMENT DIRECT, featuring a blue and grey "D" icon followed by the text "DOCUMENT DIRECT efficiency in practice" in a black sans-serif font.	The logo for ESTATESEARCH, featuring a blue and grey icon of a cluster of dots followed by the text "ESTATESEARCH" in a blue sans-serif font.	The logo for Expense Reduction Analysts, featuring a blue and grey icon of a hand holding a coin followed by the text "Expense Reduction Analysts" in a black sans-serif font.	The logo for finders INTERNATIONAL, featuring the word "finders" in a bold, black sans-serif font with a black arrow pointing left and right, followed by "INTERNATIONAL" in a smaller black font and the tagline "TRACING HEIRS TO ESTATES, PROPERTY & ASSETS" in a very small black font below it.	The logo for GEMSTONE LEGAL, featuring the text "GEMSTONE LEGAL" in a bold, black sans-serif font, with the tagline "Finance & Risk management for the legal sector" in a smaller black font below it.	The logo for iceberg, featuring the word "iceberg" in a blue sans-serif font.
The logo for InfoTrack, featuring the word "InfoTrack" in a blue sans-serif font with a yellow and orange circular icon of arrows forming a ring to the right.	The logo for insight6, featuring the word "insight6" in a bold, black sans-serif font with a blue "6", and the tagline "CUSTOMER EXPERIENCE SPECIALISTS" in a smaller black font below it.	The logo for katchr, featuring a blue and green icon of a cluster of dots followed by the text "katchr" in a black sans-serif font.	The logo for Legl, featuring the word "Legl" in a bold, green sans-serif font.	The logo for MITIGO, featuring the word "MITIGO" in a bold, black sans-serif font with a blue circle around the 'O', and the tagline "CYBERSECURITY" in a smaller black font below it.	The logo for moneypenny, featuring a red and orange icon of a penny followed by the text "moneypenny" in a black sans-serif font.
The logo for PERFECT PORTAL, featuring the text "PERFECT PORTAL" in a black sans-serif font next to a blue and red circular icon with a white "P" inside.	The logo for reviewsolicitors, featuring a green checkmark icon followed by the text "reviewsolicitors" in a black sans-serif font.	The logo for RIGHT DIGITAL SOLUTIONS, featuring a blue and white icon of a checkmark inside a square followed by the text "RIGHT DIGITAL SOLUTIONS" in a black sans-serif font.	The logo for Settify, featuring the word "Settify" in a white sans-serif font inside a green speech bubble icon.	The logo for Teal Compliance, featuring the word "Teal" in a bold, teal sans-serif font above the word "Compliance" in a smaller black font.	The logo for Xperate, featuring a blue and grey icon of a cluster of dots followed by the text "Xperate" in a blue sans-serif font.



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